

## Town of Bloomsburg Parking Study

MARCH 25, 2015

#### RESEARCH PARTICIPANTS & SUPPORT

The Town of Bloomsburg parking study was conducted as a student research project by students and faculty in the Department of Environmental, Geographical and Geological Sciences (EGGS) and the Department of Sociology, Social Work and Criminal Justice at Bloomsburg University of Pennsylvania. The study was supported by funding from the Bloomsburg University Foundation. Additional support was provided by the Columbia County GIS Office (Tim Murphy), the Town of Bloomsburg Police Department, Downtown Bloomsburg Inc., and the Bloomsburg University Center for Community Research and Consulting.

#### **Student Research Assistants:**

Anthony T. DiBiase – Senior, Department of Environmental, Geographical and Geological Sciences
 Steven Staats – Graduate, Department of Sociology, Social Work and Criminal Justice
 Ty Gambler – Graduate, Department of Sociology, Social Work and Criminal Justice

#### Faculty Advisors:

Jeff Brunskill – Associate Professor, Department of Environmental, Geographical and Geological Sciences Chris Podeschi – Associate Professor, Department of Sociology, Social Work and Criminal Justice

#### **Student Volunteers:**

Billy Shoop	Paul Deppen	Justin Gonzalez	Jon Letizo	Matt Hess	Blake Senft	Johannah Lowe	Morris Cooper
Katie Coleman	Jon Letzio	Kyle Shaffer	Jim Smith	Josie Legere	Danielle P.	Josh Wilson	Ashakee Jackson
Matt Mattesini	Avram Slone	Danielle Empson	Chelsea Myers	Khadija L.	Justin G.	Hannah Davis	Kyle Postupack
Alaina Swiston	Victor Nwachukwu	Penny M.	Adrianna	Grace Ladd	Audra Mitchell	Lauren E.	Sam Plocinski
Rochelle Richards	Kim King	Melissa Sears	Sam S.	Caleb Myers	Gegory Jackson	Paul Deppen	Molly Davis

#### CONTENTS

- **Section 1:** Introduction & Methodology
- Section 2: Overall Parking Sweep Results
- **Section 3:** Street-side Parking Sweep Results
- Section 4: Parking Lot Sweep Results
- Section 5: Survey Results
- Section 6: Concluding Remarks
- **Appendices:** Employee / Patron Surveys and Survey Tables

# 1 - Introduction and Methodology

MARCH 25, 2015

#### 1.0 - INTRODUCTION

**Introduction** – In the fall of 2013 and spring of 2014 students and faculty from the Bloomsburg University Department of Environmental, Geographical, and Geological Sciences (EGGS) Department and the Department of Sociology conducted a study of parking in downtown Bloomsburg, Pennsylvania. The general objective was to study the availability of parking spaces in town-maintained lots and along the sides of streets. A particular goal was to explore spatial variations in parking throughout downtown and temporal changes in parking over the course of a day to determine if the number of available spots were sufficient for business patrons. The parking study was conducted using a two-pronged approach. First, a parking space inventory was conducted by teams of student volunteers from 8 AM until 9 PM over the course of six days to track use of downtown parking spaces. Hourly sweeps were conducted each day to study which spaces were occupied, and how long cars occupied a given spot. Second, written surveys were distributed to downtown patrons as well as employees, managers and owners of downtown businesses to explore their parking behaviors and their perceptions of parking availability in downtown Bloomsburg.

The results of the study offer insights into the following questions:

- 1. How does street-side parking congestion vary throughout the day and over the course of the week?
- 2. How does the use of permitted parking lots vary throughout the day and over the course of the week?
- 3. To what degree do business owners, employees and patrons impact the congestion?
- 4. How do employees, business owners, and patrons perceive the availability and distribution of parking in the Town of Bloomsburg?

#### 1.1 METHODOLOGY

**Street Sweeps** – Digital maps of the parking spaces in the downtown zone (N=832) were created and verified with ground truthing. The extent of the downtown zone and distribution of parking spaces were defined based on a map provided by the Bloomsburg Police Department (Figure 1.0). Five sub-zones that could be walked by volunteers at hourly intervals were developed (see figure 1.1 below). Volunteers used Trimble Juno global positioning system (GPS) devices to manually enter whether or not a vehicle was present in each spot of each sub-zone on an hour by hour basis from 8 a.m. to 9 p.m. on six different days in October and early November 2014. If a vehicle was present, key vehicle information (license number, license state, permit types) were entered (for confidentiality purposes, license numbers have been replaced in the dataset by unique identifiers). By recording information hourly, later analysis could examine changes over time. Data were uploaded hourly to build each day's dataset. Once complete, the raw data were organized and cleaned of errors.



Figure 1.0 - Original map of the downtown zone provided by the Bloomsburg Police Department



Figure 1.1 - Street sweep walking zones. Each zone was designed to be walked in one hour by a student volunteer data collector.

**Surveys** – Two versions of a questionnaire were developed, one for downtown patrons (i.e., visitors to the downtown zone) and one for employees, managers and owners (see Appendix). Most questions were asked on both versions, but a handful of questions only applied to patrons or only to employees, managers and owners. Each survey asked a handful of demographic questions, about transportation to the downtown zone, about parking habits in the downtown zone, and about respondents' opinions of parking in the downtown zone. Patrons were also asked if parking frustration ever caused them to choose not to visit downtown. After training volunteers about proper administration, sampling, and the importance obtaining informed consent, student volunteers administered the survey in April 2014. For employees, managers and owners, the survey team made an effort to get as many responses from as many businesses as possible. For patrons, a "maximum diversity" sampling approach was used, i.e., student researchers were asked to vary the demographics of people approached as much as possible to ensure various walks of life were represented in the dataset.

The employer and patron surveys are listed in the appendix section.

# 2 – Overall Parking Sweep Results

TOWN OF BLOOMSBURG PARKING STUDY

#### 2.0 RESULTS – RAW DATA

Excluding the spaces blocked by the construction of the Greenly Center, the downtown study area consisted of 825 coded parking spaces. Street sweep data were collected on six days during October and November of 2014 from 8 a.m. until 9 p.m. (every day of the week except a Friday). The data were corrected to remove coding errors. Overall, the corrected dataset consisted of 59,965 records.

Filled Spaces	Empty Spaces	Blocked Spaces	Incomplete Data	Total
28,607 (48 %)	28,417 (47 %)	60 (0.1 %)	2,881 (5 %)	59,965

#### Table 2.0 - The table presents the distribution of filled, empty, blocked and incomplete data collected by the street sweeps

Overall, 6,115 unique plates were recorded over the six day study. The most common plate was present 71 out of the 72 observation hours, and over fifty percent of the plates were only observed once during the study. The distribution of plates by state are presented in Table 2.1.

Pennsylvania	New Jersey	New York	Other	Incomplete Data	
92.2 %	2.7 %	1.3 %	3.4 %	0.4 %	

Table 2.1 - The percentage of plates associated with a particular state

Town permit and Bloomsburg University permit data were collected for each car. Tables showing the percentage of town and Bloomsburg University permits are presented below. The map on the following page displays the overall percentage of observed hours that a parking space was occupied over the six-day study period.

Town Permit	No Permit	Incomplete Data		
10 %	85 %	5 %		

Table 2.2 - The percentage of cars with town permits

Bloomsburg University Permit	No Permit	Incomplete Data
8 %	79 %	13 %

 Table 2.3 - The percentage of cars with Bloomsburg University permits

## Overall Percentage of Observed Hours a Space was Occupied





The table below and the map series that follows display changes in parking patterns throughout the day and over the course of the week. Table 2.4 displays the percentage of study area spaces that were occupied at a given hour on a particular day. Note, data were not collected on a Friday. The map series below displays the percent of the six days that a particular space was occupied at a given hour interval from 8 a.m. until 9 p.m.

Date	8-10	10-11	11-12	12-1	1-2	2-3	3-4	4-5	5-6	6-7	7-8	8-9	Average
Sunday	52	57	54	42	45	53	56	53	46	45	47	39	49
Monday	44	39	40	54	50	49	46	43	30	41	42	39	43
Tuesday	49	58	58	59	33	44	21	38	24	43	45	41	43
Wed.	45	54	57	58	57	57	53	49	44	44	33	40	49
Thursday	34	53	51	45	53	51	39	48	47	50	51	44	47
Friday													
Saturday	47	47	62	62	63	60	54	50	57	53	57	53	56
Average	45	51	54	53	50	52	45	47	41	46	46	43	48

 Table 2.4 - This table displays the percentage of study area spaces that were occupied for each study hour on the six days that data were collected.

### Percent of the Observation Days that a Space was Occupied at the 8-10 Observation Hour



Figure 2.1 - This map displays the percent of the six observation days that a parking space was filled during the 8-10 hour.

### Percent of the Observation Days that a Space was Occupied at the 10-11 Observation Hour



Figure 2.2 - This map displays the percent of the six observation days that a parking space was filled during the 10-11 hour.

## Percent of the Observation Days that a Space was Occupied at the 11-12 Observation Hour





## Percent of the Observation Days that a Space was Occupied at the 12-1 Observation Hour



Figure 2.4 - This map displays the percent of the six observation days that a parking space was filled during the 12-1 hour.

## Percent of the Observation Days that a Space was Occupied at the 1-2 Observation Hour





## Percent of the Observation Days that a Space was Occupied at the 2-3 Observation Hour





### Percent of the Observation Days that a Space was Occupied at the 3-4 Observation Hour



Figure 2.7 - This map displays the percent of the six observation days that a parking space was filled during the 3-4 hour.

### Percent of the Observation Days that a Space was Occupied at the 4-5 Observation Hour





### Percent of the Observation Days that a Space was Occupied at the 5-6 Observation Hour





### Percent of the Observation Days that a Space was Occupied at the 6-7 Observation Hour



Figure 2.10 - This map displays the percent of the six observation days that a parking space was filled during the 6-7 hour.

### Percent of the Observation Days that a Space was Occupied at the 7-8 Observation Hour



Figure 2.11 - This map displays the percent of the six observation days that a parking space was filled during the 7-8 hour.

### Percent of the Observation Days that a Space was Occupied at the 8-9 Observation Hour



Figure 2.12 - This map displays the percent of the six observation days that a parking space was filled during the 8-9 hour.

### Turnover Rate for Spaces with More than Ten Unique Observed Cars



Figure 2.13 - This map displays a comparison of the number of hours a space was occupied to the number of unique cars that parked in the space over the six day study period.

## 3 – Street-side Parking Sweep Results

TOWN OF BLOOMSBURG PARKING STUDY

#### 3.0 STREETSIDE PARKING – OVERALL RESULTS

The downtown zone contains 400 street-side parking spaces. Of those, 288 are metered spaces. The majority of the metered spaces are two hour meters (N=253), but there are also five-hour (N=31) and 30-minute (N=4) metered spaces as well. The downtown region also has 4 handicapped parking spaces.



# Street-side Parking Spaces in the Downtown Zone

Figure 3.0 – The map shows the distribution of metered and non-metered street-side spaces in the downtown zone

Overall, the street-side parking spaces were occupied 43.5 percent of the observed hours. The map below presents the overall percentage of observed hours that a street-side space was occupied.

## 

## Overall Percentage of Observed Hours a Streetside Space was Occupied

Figure 3.1 – The map shows the overall percentage of observed hours a street-side space was occupied.

Cars with Bloomsburg University permits were observed in street-side parking spaces for 7.5 percent of the overall observed hours. The map below displays the distribution of these cars across the study region.

## Overall Percentage of Observed Hours a Streetside Space was Occupied by a Car with a BU Permit



Figure 3.2 – The map shows the overall percentage of observed hours that a parking space was occupied by a car with a Bloomsburg University permit.

## 4 – Parking Lot Sweep Results

TOWN OF BLOOMSBURG PARKING STUDY

#### 4.0 PARKING LOT ANALYSIS - OVERVIEW

The downtown parking zone has nine permitted parking lots. The study explored parking patterns in zones B, C, D, E, F, G, I and J. Zone H was not included in the study. In addition, the study only considered Zone B parking spaces located along North Street (not Lightstreet Road).



## DOWNTOWN PARKING LOT PERMIT ZONES

Figure 4.0 – A scanned image of the parking map posted on the Bloomsburg Police Department website.

			Metered	Spaces			Total Spaces	
Zone	Handicapped Spaces	30 Minute Maximum	Two Hour Maximum	Five Hour Maximum	Total	Non-Metered Spaces		
В	0	0	0	0	0	20	20	
С	1	0	25	37	62	22	84	
D	2	0	18	8	26	13	39	
E	3	0	57	18	75	29	104	
F	0	0	0	0	0	54	54	
G	2	0	35	0	35	0	35	
н	-	-	-	-	-	-	-	
I	4	0	0	0	0	75	75	
J	1	0	5	0	5	16	21	
Total	13	0	140	63	203	229	432	

Table 4.0 - Types of parking spaces in each downtown lot (Note: The data presented in the table may not represent the actual number of spaces in a given permitted zone as a result of construction, poorly marked spaces, or data collection error.).

## Permit Parking Spaces in the Downtown Zone



Figure 4.1 - Map of metered and unmetered parking in permit lots in downtown Bloomsburg.

Data were collected for 432 permitted parking spaces spread across 8 lots. Of those 432 spaces, 203 were metered and 229 were non-metered spaces. The spaces were occupied 55 percent of the time they were observed, including 59 percent of the observed hours on the weekend and 53 percent of the observed hours during the week.



Figure 4.2 - This plot displays the overall percentage of spaces occupied for all the permitted lots over the course of the study.

Cars with Bloomsburg University permits were coded to identify if a parked car belonged to Bloomsburg University student. Overall, the spaces were occupied by cars with a BU permit 13 percent of the times that were observed, including 15 percent of the observed hours on the weekend and 12 percent of the observed hours during the week.



Figure 4.3 - This plot displays the percentage of spaces that were occupied by cars with a Bloomsburg University permit.
The table below shows the number of times that a particular occupancy percentage was observed for an hour interval in a parking lot. As can be derived from the table, even when accounting for handicapped spaces none of the lots were ever observed to be completely full. And, a particular lot was only observed to be greater than 90 percent full for five hourly observations.

Percentage	В	С	D	E	F	G	I	J	TOTAL
Zero	1	0	0	1	0	0	0	0	2
1 to 10	0	0	0	0	0	1	0	0	1
10 to 20	1	0	0	0	1	11	0	1	14
20 to 30	6	4	0	0	8	7	3	4	31
30 to 40	15	13	0	2	14	16	15	14	89
40 to 50	9	15	6	25	6	8	25	26	120
50 to 60	18	14	11	13	5	9	17	18	105
60 to 70	9	14	19	9	10	9	8	6	84
70 to 80	9	9	20	11	16	10	0	0	75
80 to 90	3	1	10	6	5	0	0	0	25
90 to 99	0	0	0	2	3	0	0	0	5
100	0	0	0	0	0	0	0	0	0

 Table 4.1 – This frequency distribution table displays the number of times that an occupancy percentage was recorded for hour interval in a particular parking lot.

#### 4.1 ZONE B (LIGHTSTREET ROAD / NORTH STREET)

Twenty spaces were coded for zone B. None of the spaces were metered. Note, data were not collected for spaces along Lightstreet Road. Over the six-day study, the spaces were occupied approximately 52 percent of the time. The spaces were more frequently occupied on weekends than on weekdays.





Overall, the Zone B parking spaces were occupied by cars with a BU permit 20 to 25 percent of the observed hours.





# Lot B - Overall Percentage of Observed Hours a Space was Occupied



## Lot B - Overall Number of Unique Licence Plates Recorded for Each Parking Space



Figure 4.6 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

## 4.2 ZONE C (DINER - TRI LOT)

Eighty four spaces were coded for Zone C. Of those, 62 were metered and 22 were non-metered. Over the six-day study, the spaces were occupied approximately 51 percent of the time. There was a negligible difference between the weekend and weekday occupancy rates. Occupancy rates also appear to be higher in the morning as compared to late afternoon.



Figure 4.7 - This plot shows the percentage of occupied spaces for all six days in Zone C.

Overall, the Zone B parking spaces were occupied by cars with a BU permit approximately 10 percent of the observed hours.





# Lot C - Overall Percent of Observed Hours a Space was Occupied



# Lot C - Overall Number of Unique Licence Plates Recorded for Each Parking Space



Figure 4.9 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

#### 4.3 ZONE D (EAST PINE AVENUE LOT)

Thirty nine spaces were coded for Zone D. Of those, 26 were metered and 13 were non-metered. Over the six-day study, the spaces were occupied approximately 68 percent of the time. There was a minimal difference between the weekend and weekday occupancy rates.





Overall, the Zone D parking spaces were occupied by cars with a BU permit 10 to 15 percent of the observed hours.



Figure 4.11 - This plot displays the percentage of spaces that were occupied by cars with a Bloomsburg University permit.

# Lot D - Overall Percentage of Observed Hours a Space was Occupied



# Lot D - Overall Number of Unique Licence Plates Recorded for Each Parking Space



Figure 4.12 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

## 4.4 ZONE E (PINE AVENUE LOT)

One hundred four spaces were coded for Zone E. Of those, 75 were metered and 29 were non-metered. Note, 25 spaces were closed off due to construction. Over the six-day study, the spaces were occupied approximately 68 percent of the time. Further, weekend occupancy rates were generally higher than weekday rates for each hour observed.



Figure 4.13 - This plot shows the percentage of occupied spaces for all six days in Zone E.

Lot E - Overall Percentage of Spaces Occupied by BU Permitted Cars Each Hour 100 90 80 70 60 Percent 50 40 30 20 10 0 8-10 12-1 3-4 4-5 10-11 11-12 1-2 2-3 5-6 6-7 7-8 8-9 Hour Intervals Weekend Weekday Overall

Overall, the Zone E parking spaces were occupied by cars with a BU permit 10 to 20 percent of the observed hours.

Figure 4.14 - This plot displays the percentage of spaces that were occupied by cars with a Bloomsburg University permit.

# Lot E - Overall Percentage of Observed Hours a Space was Occupied



# Lot E - Overall Number of Unique Licence Plates Recorded for Each Parking Space



Figure 4.15 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

#### 4.5 ZONE F (EMPLOYEE LOT NEXT TO ST. COLUMBA CHURCH)

Fifty four spaces were coded for Zone F. None of the spaces were metered. Over the six-day study, the spaces were occupied approximately 56 percent of the time.



Figure 4.16 - This plot shows the percentage of occupied spaces for all six days in Zone F.

Overall, the Zone F parking spaces were occupied by cars with a BU permit less than 10 percent of the observed hours.







# Lot F - Overall Percentage of Observed Hours a Space was Occupied

## Lot F - Overall Number of Unique License Plates Recorded for Each Parking Space



Figure 4.18 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

## 4.6 ZONE G (LIBRARY LOT)

Thirty five spaces were coded for Zone G. Of those, all were metered. Over the six-day study, the spaces were occupied approximately 43 percent of the time.





Overall, the Zone G parking spaces were occupied by cars with a BU permit less than 5 percent of the observed hours.



Figure 4.20 - This plot displays the percentage of spaces that were occupied by cars with a Bloomsburg University permit.





## Lot G - Overall Number of Unique Licence Plates Recorded for Each Parking Space



Figure 4.21 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

## 4.7 LOT I

Seventy five spaces were coded for Zone I. None of the spaces were metered. Over the six-day study, the spaces were occupied approximately 46 percent of the time.



Figure 4.22 - This plot shows the percentage of occupied spaces for all six days in Zone I.

Overall, the Zone I parking spaces were occupied by cars with a BU permit 15 to 20 percent of the observed hours.





# Lot I - Overall Percentage of Observed Hours a Space was Occupied



## Lot I - Overall Number of Unique Licence Plates Recorded for Each Parking Space



Figure 4.24 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

## 4.8 LOT J

Twenty one spaces were coded for zone J. Five of the spaces were metered. Over the six-day study, the spaces were occupied approximately 44 percent of the time.



#### Figure 4.25 - This plot shows the percentage of occupied spaces for all six days in Zone J.

Overall, the Zone J parking spaces were occupied by cars with a BU permit 10 to 20 percent of the observed hours.



Figure 4.26 - This plot displays the percentage of spaces that were occupied by cars with a Bloomsburg University permit.

# Lot J - Overall Percentage of Observed Hours a Space was Occupied



## Lot J - Overall Number of Unique Licence Plates Recorded for Each Parking Space



Figure 4.27 - The maps display the percentage of the observed hours a space was occupied, and the number of unique license plates that were recorded in each space.

#### 4.9 CARS WITH PERMITS PARKING IN METERED SPACES

Metered parking spaces have restrictions on the duration of time that a car may park. The time durations are half an hour, 2 hours, and 5 hours. The majority of spaces have a two hour restriction. The map below shows instances of cars registered with a town permit that were parked in a metered parking space on weekdays between 8 AM and 5 PM. Overall, this map shows that there was not a considerable number of permitted cars parking in metered parking spaces. This results suggests that cars with town permits are generally parking in the appropriate places.



# **Cars with Permits Parking in Metered Spaces**

Figure 4.28 - The maps display distribution of cars with town permits parking in metered spaces.

#### 4.10 NON-PERMITTED CARS PARKING FOR GREATER THAN 3 HOURS

The map below shows non-permitted cars parking in metered spaces for longer than three hours, which is a violation of the metered parking rules. There were 213 instances of this during weekdays from 8 a.m. until 5 p.m. Of those instances, 83 percent were parked for 3 to 5 hours. Most of the violations took place on Main Street and Market Street. With only 36 instances of cars parking for 6-8 hours without moving, it appears as though this is not an issue. A more noteworthy issue would be cars parking for 3-5 hours in metered spaces.

# **Non-Permitted Cars Parking for Greater than 3 Hours**





The table below depicts the break-down of how many hours non-permitted cars parked in metered parking spaces. Most instances of people violating the two hour restriction did so by only parking for three hours. The number of people parking for 6-8 hours was very small. This result suggests that while some cars were observed parking for long durations during the parking study data collection, the impact on the overall availability of parking is not overly significant.



Figure 4.30 - The chart display frequency at which non-permitted cars violated meter restrictions for different intervals.

The map below shows instances of non-permitted cars parking in metered spaces for 7-8 hours during the week from 8 a.m. until 5 p.m. This map is important because it shows the most severe cases of a car parked in the same place feeding the meter. There were not a large number of these cases, but each instance means that a car was taking up that space during the entire workday.



# **Non-Permitted Cars Parking in Metered Spaces for 7-8 Hours**

Figure 4.31 - The maps display distribution of non-permitted cars that violated the metered parking rules for 7-8 hours.

# 5 – Parking Survey Results

TOWN OF BLOOMSBURG PARKING STUDY

#### 5.1 PARKING SURVEYS - RESPONDENT CHARACTERISTICS





A total of 243 surveys were administered. 156 were patrons and 87 were employees, managers or owners at businesses in the downtown zone. 45 reported that they never drive into the downtown zone and are therefore excluded from the analysis since they have no impact on parking.





Figure 5.10 – Selected respondent characteristics.

#### Respondent characteristics (continued)



Figure 5.21 – Age of those surveyed, by status as patron or employee, manager or owner of a business.

#### 5.2 PARKING SURVEYS - RESULTS OVERVIEW



Driving and walking are clearly the two most common ways to reach downtown Bloomsburg.

Figure 5.20 – Mode of transportation to the downtown zone on the day of the survey and in the past year.

#### Results overview (continued)



Parking close to one's destination was reported to be commonplace. Various ways to avoid parking challenges (e.g., park to avoid parallel parking) were not commonly reported practices.

Figure 5.21 – Relative frequency of engaging in selected parking strategies.

#### Results overview (continued)



Respondents were fairly evenly distributed on this behavior.

Figure 5.23 – Relative frequency of adding time to an expired parking meter.

#### Results overview (continued)



Clearly most respondents find parking in downtown Bloomsburg to be frustrating to some degree.

Figure 5.24 – Degree to which respondents find parking in Bloomsburg frustrating or easy.
Results overview (continued)



does not lead to avoidance of downtown, a considerable number of respondents chose to say that it sometimes or often stops them.

Figure 5.25 – Responses to the question "If you said parking was frustrating, does it ever stop you from coming downtown? For example, do you choose to go elsewhere instead of patronizing a downtown business?"

# 5.3 PARKING SURVEYS - PREDICTIVE ANALYSES

A series of chi square tests were run to see if any respondent characteristics appear to be predictors of parking practices. Selected results are displayed below; tables displaying the results of all analysis can be found in the appendix. A "statistically significant" result (marked with one or two asterisks) indicates that a difference is large enough that it is not likely the result of chance. This suggests the respondent characteristic predicts the behavior.



Statistically significant differences are apparent here. Of course both types mostly drive, but patrons are more likely to walk while employees, managers, and owners are more likely to rely on vehicles and create parking demand.

Figure 5.30 – Comparison of transportation modes used by patrons and by employees, managers, and owners of downtown businesses.



A high proportion of both types report parking as close to their destination as possible, but patrons report this significantly more. Employees, managers, and owners are more likely to report adding time to an expired meter. Overall, 48.1% of them say they do this "always" or "often." This may explain their interest in parking so they can avoid crossing main streets. Most employees, managers, and owners that do not add time to meters report having access to a lot associated with their place of employment.

Figure 5.31 – Comparison of parking strategies used "always" or "as much as possible" by patrons and by employees, managers, and owners of downtown businesses.



Employees, managers, and owners report a more "practical" approach to parking. This graph shows that they are significantly *less* likely to engage in strategies to avoid parking challenges (like avoiding parallel parking). That patrons report doing these things more often possibly indicates a higher degree of flexibility about parking location despite the high degree of interest in parking close to a destination (see figure 5.31 above).

Figure 5.32 – Comparison of parking strategies that are "definitely not" employed by patrons and by employees, managers, and owners of downtown businesses.



Figure 5.33 – Comparison of transportation modes used by students and non-students.

Students and non-students responded similarly to the question asking about what modes of transportation they used to the get to the downtown zone during the previous year. On the day of the survey, however, BU students were significantly more likely to report that they walked to the downtown zone and non-students were more likely to report driving. Of course some of these students that were surveyed as patrons likely live in or near the downtown zone and may even have had a car parked in the downtown zone at the time they took the survey.



Age appears to impact mode of transportation to the downtown zone. Older people are significantly more likely to drive and younger people are significantly more likely to walk. Further analysis shows that nearly 3/4ths of these younger walkers are BU students.

Figure 5.34 – Comparison of transportation modes used by people in different age groups.



Age impacts parking strategies as well. Two of these comparisons show a statistically significant difference. Young people are more likely to avoid parking where they will have to parallel park. The middle age group is more likely to add time to their parking meter. Further analyses show that these parkers are not more likely to be employees, managers, or owners than other respondents.

Figure 5.35 – Comparison of parking strategies used "always" or "as much as possible" by people in different age groups.



Differences in practice based on age are apparent here as well. Since they are more likely to "definitely not" do these things, we see that older parkers are less likely than younger parkers to employ practices for avoiding various parking challenges. This, along with the fact that younger drivers are more apt to avoid spaces requiring parallel parking, suggests that with experience, older drivers are more confident parking in the downtown zone.

Figure 5.36 – Comparison of parking strategies used "always" or "as much as possible" by people in different age groups.



Multiple analyses revealed that respondent characteristics do not appear to influence their views of parking in the downtown zone, i.e., there are no statistically significant group differences. Those shown here indicate that employees, managers, and owners are more frustrated with parking in Bloomsburg than are patrons, but the difference is not large enough to be statistically significant. This is also the case with older and younger respondents.

Figure 5.37 – Comparison of views of parking in downtown Bloomsburg by selected respondent characteristics.



Figure 5.38 – Avoidance of Downtown Bloomsburg by a simplified version of respondent age.

Only age served as a significant predictor of whether or not respondents avoided downtown. When recoded into a simple binary variable (in contrast to the threecategory version used above), the data indicate that older patrons are more likely than younger to report often or sometimes avoiding downtown.

# 6 – Concluding Remarks

TOWN OF BLOOMSBURG PARKING STUDY

#### • General Observations:

- There is some parking congestion along Main Street, east of Market Street.
- But, parking is available at any given time in downtown Bloomsburg if people are willing to walk, and have improved knowledge of parking options.
- Overall, for those who purchase permits, it appears that the permit system is working effectively. However, the current system appears to create a subset of parkers for whom it is more economically advantageous to park in metered spots for long durations than it is to purchase a town parking permit.
- o Surveys indicate:
  - Driving is the primary way to get downtown and then people commonly report parking as close as possible to their destination. Efforts to avoid parking challenges (e.g., parallel parking) are not widely reported.
  - Employees, managers and owners report a higher frequency of adding time to expired meters than patrons, but recall that the parking sweeps show that this practice does not appear to be a common occurrence (or at least did not show up given the manner in which the data were collected).
  - Many find parking in downtown Bloomsburg to be frustrating and a not-insignificant number say they avoid downtown because of parking (though a similarly large proportion does not avoid downtown because of parking). Age appears to predict avoidance of downtown, with patrons over forty being more likely to report avoiding downtown because of parking.

### • Parking Signage:

- Parking signage on Main Street, Route 487 and Market Street is adequate. A problem is that it tends to blend in with the background. A few suggestions are listed below.
- Install signage to distinguish off-street parking from street parking to make people aware of extra parking.
- Install a green/white parking sign on Route 487 near the corner of Route 487 and North Street. This will allow westbound travelers on Route 487 to more easily access the metered parking behind the Bloomsburg Diner.

- Install a green/white parking sign on the south side of Iron Street and Main Street to highlight the Iron Street access to the D and E parking lots. A green/white parking sign is located on westbound side of Main Street prior to the Iron Street intersection, however, the sign is easily missed as drivers approach the intersection.
- Add signs on Iron Street to show people where the parking is located in the D and E lots once they make the turn onto Iron Street from Main Street.
- Improve the sign for the metered spaces in Lot I when entering from Jefferson Street. The sign is very difficult to see and does not appropriately highlight the metered spaces.



• The row of metered/permitted parking spaces in Lot I that run parallel to Main Street are poorly labeled. The handicapped spaces in Lot I are also confusing.



• Install signs in off-street lots to highlight where people can go to park if the lots are full (additional parking).

# • Infrastructure Changes:

- Lot E is important because of its location, but it is poorly designed. The lot has too many types of spaces (permit and non-permit), space orientations and pathways. It may be worthwhile to purchase peripheral properties, develop an improved flow pattern, and redesign the lot to ease parking for patrons. Focus on making this a destination parking lot (the primary lot).
- Remove the sidewalk build-out in the first metered parking space in front of the Fuji Sushi restaurant to improve access to the space. The space is difficult to access, particularly when drivers are forced to parallel park.



- Paint parking space lines on West 3<sup>rd</sup> Street. The lines were not painted when the street sweeps were conducted.
- Add additional metered spaces to Lot I (on the side close to Main Street) and improve signage to direct eastbound traffic to the site. Focus on making this a destination lot for the western side of town.
- Communication Changes:
  - Develop a new, consistent patron parking map/brochure for the various Bloomsburg websites. Highlight the locations
    of metered/non-metered parking, meter hours, permit lots, and parking rules. Make the map available on mobile
    devices (advertise for mobile devices).
  - Improve the brochure for acquiring parking permits for parking in permitted lots. Link to the website mentioned above (include on town signage).

### • Policy Changes / Future Considerations:

- The town parking permit process is confusing and expensive. This may prevent many students from purchasing permits. Make a lower cost, short-term permit for downtown employees. This will help to incentivize use of permitted lots for employees.
- Downtown is currently optimized for traffic flow. Instead, the town should work to shift the balance toward pedestrian flow. This will incentivize patrons' willingness to park further away from their destinations.
  - Remove traffic from some alleys on Main Street. This will reduce the perceived/physical barrier to parking further away.
  - Add sidewalk build-outs on intersections to make it easier for pedestrians to cross wide intersections (e.g., Main Street and Market Street, or Main Street near Town Hall).
  - Improve pedestrian signals by including timers, better walk/don't walk signs. There is a great deal of jaywalking because the current traffic setup does not favor pedestrians.
  - Give pedestrians more control at intersections by making the signals more responsive to their requests to walk.
- Consider developing a Route 11 bypass between Main Street and the river to allow truck and other through-traffic to bypass the downtown. Then, reduce Main Street to two lanes. This will allow an increase in on-street (diagonal) parking and allow sidewalk expansion to promote a pedestrian culture. Increasing the number of people walking on Main Street is necessary to increase patronage of downtown businesses.

# Appendices

TOWN OF BLOOMSBURG PARKING STUDY

### APPENDIX ONE - SURVEY INSTRUMENTS

# **Employee/Manager/Owner Version**

- 1. Considering trips to work in the past year or so, what modes of transportation do you use to get here? (circle all that apply; **if only walk is** selected, skip to question 11 and <u>do not ask any other questions</u>)
  - a. Drive a car, van or truck
  - b. Drive a motorcycle
  - c. Ride a bicycle
  - d. Walk
  - e. Other: \_\_\_\_\_

2. Please circle your gender: Male Female

- 3. Please tell us your date of birth month and year:
- 4. How did you get to work today?
  - a. Drove a car, van or truck
  - b. Drove a motorcycle
  - c. Rode a bicycle
  - d. Walked
  - e. Other: \_\_\_\_\_

5. Does your business provide you with an employee parking lot for you to park in when you come to work? Do you use it?

6. In the past year, have you purchased a parking permit in the Town of Bloomsburg? If yes, was the permit bought from a landlord, privately owned business or from the town?

7. Considering times when you drive to work, to what extent do you use the following strategies for parking?

Strategy	I definitely DO NOT do this / Does not apply	I usually don't do this	I sometimes do this	I do this as much as possible
I park as close to work as possible in metered parking				
I have a downtown parking permit and park in my designated parking lot				
I go to metered spaces in parking lots				
I park where there's light traffic				
I park so I don't have to cross a main street				
I look for places on the street with multiple spots because I don't like to parallel park				
I park on side streets (or in quiet areas) to avoid traffic.				

8. When you come to work, how often do you use a metered parking space longer than the two-hour limit by adding additional money to the parking meter?

Never	Rarely	Sometimes	Often	Always

- 9. Have you ever parked in a private lot without permission?
- 10. How would you rate the ease or difficulty of parking in Bloomsburg on the following scale where a one indicates you find it very frustrating and a seven indicates you find it very easy?

1	2	3	4	5	6	7
Very			Neither			Very Easy
Frustrating			frustrating			
			nor easy			

- 11. If Bloomsburg were to make changes in parking downtown, what would you recommend?
- 12. If you drove to work today, **please place an X** on the zone where you parked on this map of the downtown area.
- 13. If you ever drive, where do you usually park when you come to work? **Please circle or shade** in the areas on the map of the downtown area where you usually park.



Bloomsburg Parking Study – Appendices.3

# **Patron Version**

- 1. Considering trips downtown in the past year or so, what modes of transportation do you use to get here? (circle all that apply; **if only walk is** selected, skip to question 15 and do not ask any other questions)
  - a. Drive a car, van or truck
  - b. Drive a motorcycle
  - c. Ride a bicycle
  - d. Walk
  - e. Other: \_\_\_\_\_
- 2. Please circle your gender: Male Female
- 3. Please tell us your date of birth month and year:
- 4. Please state your occupation:
- 5. Do you live in the town of Bloomsburg? If so, name the <u>two streets</u> that form an intersection that's closest to your home. (for example: Iron Street and East Third Street)
- 6. If you don't live in Bloomsburg, what town or township do you live in and what are the <u>two streets</u> that form an intersection that's closest to your home?
- 7. What brought you to the downtown zone today? List your destination(s) below.
- 8. How did you get downtown today?
  - a. Drove a car, van or truck
  - b. Drove a motorcycle
  - c. Rode a bicycle
  - d. Walked
  - e. Other: \_\_\_\_\_

- 9. In the past year, have you purchased a parking permit in the Town of Bloomsburg? If yes, was the permit bought from a landlord, privately owned business or from the town?
- 10. Considering times when you do drive downtown, to what extent do you use the following strategies for parking?

Strategy	I definitely DO NOT do this	I usually don't do this	I sometimes do this	I do this as much as possible
I park as close to my destination as possible				
I don't worry about destination; I like to park and walk				
I go to parking lots				
I have a downtown parking permit and I park in my designated lot				
I park where there's light traffic				
I park so I don't have to cross a main street				
I look for places on the street with multiple spots because I don't like to parallel park				
I park on side streets (or in quiet areas) to avoid traffic.				

11. How often do you use a metered parking space longer than the two-hour limit by adding additional money to the parking meter?

- 12. Have you ever parked in a private lot without permission?
- 13. How would you rate the ease or difficulty of parking in Bloomsburg on the following scale where a one indicates you find it very frustrating and a seven indicates you find it very easy?

1	2	3	4	5	6	7
Very Frustrating			Neither frustrating nor easy			Very Easy

14. If you said parking was frustrating, does it ever stop you from coming downtown? For example, do you choose to go elsewhere instead of patronizing a downtown business?

Yes, it often stops me	Yes, but only sometimes	Not really	No, it never stops me

- 15. If Bloomsburg were to make changes in parking downtown, what would you recommend?
- 16. If you drove downtown today, **please place an X** on the zone where you parked on this map of the downtown area.



17. If you drive downtown, where do you usually park when you come downtown? **Please circle or shade** in the areas on the map of the downtown area where you usually park.

# APPENDIX TWO – SURVEY PREDICTIVE ANALYSES TABLES

# Group One – Patrons and Employees/Managers/Owners<sup>2</sup>

Respondent Type and Mode of Transportation					
Mode of Transportation <sup>1</sup>	Significant Difference?	Patron %	EMO %		
Drove a car, van or truck in the past year	Yes**	74.4	90.8		
Walked in the past year	Yes**	50.6	23.0		
Drove a car, van or truck today	Yes**	43.2	84.9		
Walked today	Yes**	49.3	12.8		
NOTE: Significant difference at $\alpha$ = .05 is indicated with a single asterisk. Significant difference at $\alpha$ =					
.01 or higher is indicated with two asterisk	S.				

Respondent Type and Parking Strategies Employed							
Employed always or as much as possible	Significant Difference?	Patron %	EMO %				
Park as close as possible to destination	Yes**	70.4	46.9				
Park in a parking lot	Yes**	15.9	28.7				
Park so I can avoid crossing main streets	Yes**	8.0	26.3				
Add time to meter after expiration	Yes**	12.1	35.8				
Strategy definitely not employed							
Park where I can avoid parallel parking	Yes**	29.8	57.5				
Park on side streets to avoid traffic	Yes**	28.9	53.8				
Park where traffic is light	No	38.9	53.8				
Have permit and park in designated lot	Yes*	75.2	91.3				
NOTE: Significant difference at $\alpha$ = .05 is indicated with a single asterisk. Significant difference at $\alpha$ =							
.01 or higher is indicated with two asterisk	S.		.01 or higher is indicated with two asterisks.				

<sup>&</sup>lt;sup>1</sup> Analysis focuses only on driving a car, van or truck and walking because so few respondents reported riding a bicycle or motorcycle or using some other means to reach downtown.

<sup>&</sup>lt;sup>2</sup> Tables showing results of the chi square analyses of parking strategies present data that best illustrates the relationship between a respondent characteristic and a respondent behavior. In some cases, the best illustration is to show the percentages that either "always" or "as much as possible" engage in a practice. In other cases, the best illustration is to show the percentages that "definitely" do not employ that strategy.

### Group Two – Gender

Respondent Gender and Mode of Transportation						
Mode of TransportationSignificant Difference?Female %Male %						
Drove a car, van or truck in the past year	Yes*	91.7	80.0			
Walked in the past year	No	31.5	41.7			
Drove a car, van or truck today	No	62.3	58.8			
Walked today	No	34.0	33.6			
NOTE: Significant difference at $\alpha$ = .05 is indicated with a single asterisk. Significant difference at $\alpha$ = .01 or higher is indicated with two asterisks.						

Respondent Gender and Parking Strategies Employed					
Employed always or as much as possible	Significant Difference?	Female %	Male %		
Park as close as possible to destination	No	58.0	63.5		
Park where I can avoid parallel parking	Yes*	31.0	17.0		
Park where traffic is light	No	12.1	11.7		
Park in a parking lot	No	20.2	22.3		
Park so I can avoid crossing main streets	No	17.2	13.8		
Have permit and park in designated lot	No	15.0	10.8		
Park on side streets to avoid traffic	No	17.0	13.8		
Add time to meter after expiration	No	23.8	19.8		
NOTE: Significant difference at $\alpha$ = .05 is indicated with a single asterisk. Significant difference at $\alpha$ =					
.01 or higher is indicated with two asterisk	S.				

# Group Three – Student Status

Respondent Student Status and Mode of Transportation					
Mode of Transportation	Significant Difference?	Not a Student %	BU Student %		
Drove a car, van or truck in the past year	No	75.3	84.5		
Walked in the past year	No	44.4	53.4		
Drove a car, van or truck today	Yes*	54.7	32.8		
Walked today	Yes**	36.0	60.3		
NOTE: Significant difference at $\alpha$ = .05 is indicated with a single asterisk. Significant difference at $\alpha$ = .01 or higher is indicated with two asterisks.					

Respondent Student Status and Parking Strategies Employed						
Employed always or as much as possible	Significant Difference?	Not Student %	BU Student %			
Park as close as possible to destination	No	75.4	62.5			
Park where I can avoid parallel parking	No	23.0	42.6			
Park where traffic is light	No	18.3	8.5			
Park in a parking lot	Yes*	8.3	25.5			
Park so I can avoid crossing main streets	No	9.8	6.4			
Have permit and park in designated lot	No	13.3	21.3			
Park on side streets to avoid traffic	No	19.7	14.9			
Add time to meter after expiration	No	14.8	8.2			
NOTE: Significant difference at $\alpha$ = .05 is indicated with a single asterisk. Significant difference at $\alpha$ =						
.01 or higher is indicated with two asterisk	S.					

# **Group Four – Age Categories**

Respondent Age and Mode of Transportation						
Mode of Transportation	Significant Difference?	18-29 Yrs %	30-49 Yrs %	50+ Yrs %		
Drove a car, van or truck in the past year	Yes**	81.6	93	97.9		
Walked in the past year	Yes**	48.0	18.6	18.8		
Drove a car, van or truck today	Yes**	45.2	79.1	85.4		
Walked today	Yes**	48.4	14.0	10.4		
NOTE: Significant difference at $\alpha$ = .05 is indicated with a single asterisk. Significant difference at $\alpha$ = .01 or higher is indicated with two asterisks.						

Respondent Age and Parking Strategies Employed						
Employed always or as much as possible	Significant Difference?	18-29 Yrs %	30-49 Yrs %	50+ Yrs %		
Park as close as possible to destination	No	61.8	70.7	53.2		
Park where I can avoid parallel parking	Yes**	34.7	7.5	19.1		
Park in a parking lot	No	23.8	17.9	21.3		
Add time to meter after expiration	Yes*	20.4	31.7	19.1		
Strategy definitely not employed						
Park where traffic is light	Yes**	34.0	60.0	53.2		
Park so I can avoid crossing main streets	Yes*	37.0	45.0	63.8		
Park on side streets to avoid traffic	Yes**	23.8	45.0	63.8		
Have permit and park in designated lot	NA	-	-	-		
NOTE: Significant difference at $\alpha$ = .05 is in	ndicated with a single aste	risk. Signific	ant differen	ce at α =		
.01 or higher is indicated with two asteris	ks. NA indicates test was n	ot valid beca	use of too n	nany low		
expected frequencies for certain types of	respondents.					